

General terms of supply:

1. Order acceptance: nothing received within three days of receiving the order, our order will be considered by Delta as fully accepted by you

2. The materials ordered must be accompanied by the delivery note, or other similar document with the order number, product code, your declaration of conformity and everything specifically requested in the order itself. The material must be properly packaged and labeled in order to prevent damage or mixing. Supplier that do not comply with the above will be rejected.

3. If explicitly requested, the products supplied must be traceable to the origin with the relative conformity documentation required

4. Supply or custom or drawing: no drawing or specification can be supplied by you to third parties without our specific approval. In this case, after our approval, the specific surfaces must be brought to the sub-supplier.

5. Chemical and / or hazardous materials: unless otherwise specified, the products or parts must be delivered in compliance with current European and National regulations, es REACH RoHS in the relative updates.

6. The supplier undertakes (upon communication) to make audits possible by the client or his representative in order to verify the processing of the order in question.

7. All products subject to expiration must have a residual life of at least 75% of the total one. Furthermore, the expiry date and / or manufacturing date must be suitably indicated on the package.

8. The supplier undertakes to:

- implement a quality management system;
- to use IF REQUIRED external suppliers defined by the customer - or authorized, including process sources (for example, special processes);
- inform the organization of non-compliant processes, products or services and obtain approval for their disposal;
- prevent the use of unapproved parts by purchasing exclusively from approved or qualified suppliers or in any case official sources.
- transfer the applicable requirements, including customer requirements, to external suppliers;
- keep documented information, including retention periods and disposal requirements,
- Guarantee the right of access by the organization, their customers and authorities to the applicable areas of infrastructure and to the applicable documented information, at any level of the supply chain
- Immediately report any possible defects, malfunctions or conditions of non-airworthiness to the customer and interested parties
- ensure that people are aware
 - their contribution to the compliance product or service;
 - their contribution to product safety;
 - the importance of ethical behavior.



Jurisdiction: any disputes will fall within the jurisdiction of the Milan forum and the applicable Italian European laws.