



General terms of supply:

1. Order acceptance: receiving nothing within three days of receiving the order, our order will be considered fully accepted by you
 2. The materials ordered must be accompanied by delivery note, or other similar document with the order number, product code, your declaration of conformity and everything specifically requested in the order itself. The material must be appropriately packaged and labeled to prevent damage or mixing. Supplies that do not comply with the above will be rejected.
 3. If expressly requested, the products supplied must be traceable back to the origin with the relevant required conformity documentation
 4. Supply or construction to specification or drawing: no drawing or specification may be supplied by you to any third party without our specific approval. In this case, after our approval, the specifications must be taken to the sub-supplier.
 5. Chemical and/or dangerous materials: unless otherwise specified, the products or parts must be delivered in compliance with current European and National regulations, e.g. REACH RoHS in the relevant updates.
 6. The supplier undertakes (subject to communication) to make audits possible by the client or his representative in order to verify the processing of the order in question.
 7. All products subject to expiration must have a residual life of at least 75% of the total life. Furthermore, the expiry and/or manufacturing date must be appropriately indicated on the packaging.
 8. The supplier undertakes to:
 - implement a quality management system;
 - use IF REQUIRED external suppliers defined by the customer - or authorized, including process sources (e.g. special processes);
 - inform the organization of non-compliant processes, products or services and obtain approval for their disposal;
 - prevent the use of unapproved parts by purchasing exclusively from approved or qualified suppliers or in any case official sources.
 - transfer applicable requirements, including customer requirements, to external suppliers;
 - retain documented information, including retention periods and requirements for deletion,
 - Ensure the right of access by the organisation, their customers and authorities to applicable areas of infrastructure and applicable documented information, at any level of the supply chain
- Immediately report to the customer and interested parties any possible defects, malfunctions or non-airworthiness conditions
- ensure that people are aware
 - their contribution to product or service compliance;
 - their contribution to product safety;
 - the importance of ethical behavior.

Jurisdiction: any disputes will fall under the jurisdiction of the Milan courts and the applicable Italian European laws.

Delta Elettronica Srl